



Department for
Business, Energy
& Industrial Strategy

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13 February 2019

Dear Sir / Madam,

THE PACKAGE TRAVEL AND LINKED TRAVEL ARRANGEMENTS REGULATIONS 2018 – SIX MONTHS ON

As you are aware, the Package Travel and Linked Travel Arrangements Regulations 2018 (PTR 2018) came into force on 1 July 2018. PTR 2018 implements Directive (EU) 2015/2302 and replaces the 1992 Package Travel Regulations. The effect of PTR 2018 is to increase the number of packages that have insolvency protection in place so that consumers are refunded, and where appropriate, repatriated if the organiser becomes insolvent.

The consultation and workshops held with business and consumer groups in the lead up to implementation of PTR 2018 highlighted some concerns over the complexity of the new Regulations and also the timescales to implement. Since 1 July 2018, we have continued to engage with the travel industry to develop guidance to support the Regulations and assist in compliance.

In response to the concerns raised during implementation, the Government committed to taking stock after six and twelve months of PTR 2018's operation.

We would now like your help to deliver the six months review, focusing on key immediate issues faced by business when adjusting to the new requirements in PTR 2018. This will be an informal review, with an aim to use the insights gained to help inform a fuller review at the 12 months stage. Your contributions are highly valued and will help to inform future policy-making decisions.

We would be grateful if you could complete the attached questionnaire and return by 8 March 2019 to packagetravelconsultation@beis.gov.uk. If you wish to meet with the team or arrange a teleconference, or if you have any questions then please contact the team using the above email.

Yours sincerely,

Sarah Mackintosh
Deputy Director, European Consumer Policy
Department for Business, Energy and Industrial Strategy